



ADHD 360 Limited
Unit 5 Deepdale Enterprise Park
Deepdale Lane
Nettleham
Lincoln
LN2 2LL

Important Update Regarding Your ADHD Care

The services we provide for NHS patients in North Central London are guided by an annual activity plan set by the local NHS Integrated Care Board (ICB). The plan sets out in broad terms how much activity (e.g. assessments and associated care and treatment) the ICB requires from us to meet the needs of its population, while also meeting its waiting time targets and legal duty to stay in financial balance.

We are managing our activity for North Central London NHS patients in line with our plan and are continuing to accept new referrals. We are also continuing to provide ongoing care for people whose treatment has already started. As we are no longer able to conduct assessments at this moment in time, you have been placed on a waiting list, and we will be in touch when we are able to book your appointment.

We are unable to provide specific waiting times, but if you choose to stay on our waiting list, we will contact you when we are able to offer you an assessment booking. People on our waiting list will be booked in referral date order, and you will not lose your place on the waiting list. You will retain your original referral date, but the date when we can now assess you will be delayed.

We, and the ICB, deeply regret the disruption this may cause and understand the impact this decision may have on your care.

Should you wish to explore alternative care options or raise a concern about the decision that the NHS has taken, please contact the ICB's enquiries team at nclimb.enquiries@nhs.net

If your symptoms worsen or you feel your mental health is deteriorating, we strongly encourage you to contact your GP or call the NHS on 111 as soon as possible. They will be able to advise on appropriate next steps and alternative support options.

If you are concerned about an immediate risk of harm, either to yourself or someone else, then phone 999 immediately.

We will of course update you should circumstance change. Thank you for your understanding and for allowing us to be part of your care journey.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Michael Aldridge', enclosed in a thin black rectangular border.

Michael Aldridge

Chief Operating Officer

ADHD 360 is a licensed service provider to the NHS licence number 200207.

ADHD 360 Limited is registered with the CQC under the Health and Social Care Act 2008 reference CRT-6785869383

ADHD 360 provide patient support weekdays (9.00am - 7.00pm) and weekends (Saturday 10.00am - 4.00pm). ADHD 360 cannot provide an emergency nor crisis service. If you have a medical emergency, you should contact the NHS on 111 or if serious 999.